

21 MDG

WELCOME!

COLORADO

Air Force Space Command

Guardians of the High Frontier



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1st Medical Group Health Consumers Advisory Council (HCAC)

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HCAC Agenda



- **Introductory remarks**
- **Children in the Clinic
Kinne**
- **Advance Directives
Kinne**
- **Pharmacy Changes**
- **Telephone Access**
- **TRICARE Issues**
- **TriWest**
- **Customer Relations**
- **Schriever Clinic**
- **CC Comments/Questions/New Business
Baldwin/All**



Col Baldwin

Lt Col

Lt Col

Maj Davis

Mr Thies

Mr Carlson

Ms Wilson

Lt Col Grassi

Col



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21st Medical Operations Squadron

Lt Col Karen Kinne

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Children in the Clinic



- **21 SW Policy:**

Children 8-years-old or less may not be left unsupervised on base at any time

- **Applies to 21 MDG**

- **Reschedule appointment**

- **Every effort will be made to avoid compromising patient care**





Advance Directives



- **Definition:**

“Documents written in advance of a serious illness which explain your choices about treatment for you”

- **Examples:**

1. **Living Will** instructs your physician to withhold or withdraw life-sustaining procedures if a terminal illness is diagnosed, in a coma or vegetative state
2. **Durable Power of Attorney for Medical Care** documents when you name another person to make medical decisions in an event you are unable to make the decision yourself.

- **Base Legal Office**

- **Has additional information on advanced directives**
- **Can provide assistance in drafting the document**



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21st Medical Support Squadron

Lt Col Mark White

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Telephone Access

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Mr Charlie Thies

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Pharmacy Changes

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Maj Tom Davis

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TRICARE Issues

Mr Ric Carlson

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TriWest

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Customer Relations

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Ms Kathe Wilson

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50 SW/Schriever AFB Medical/Dental Clinic



Lt Col Brian Grassi

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Overview



21 MDG

- Background
- Services/Staffing





Background



■ Active Duty Troop Clinic

- 10,000 sq ft
- \$3.9M construction cost
- Patient Population
 - Family Practice: 1085
 - Flight Surgeon: 950

■ Clinic Hours

- Medical: 0730-1600 M,W,F; 0730-1630 T,Th
- Dental: 0700-1600 M-F
- Closed Weekends, Holidays and 50 SW Goal Days
- Response Team: 24/7

■ Staffing

- 34.5 Dedicated FTE
- Staffing "reach back" to 21 MDG @ PAFB for leaves/TDY and support services





Background (Cont'd)



- **Primary Care/Optometry Appointments**
 - Contact TriWest (264-5000, Option 2) or schedule through TRICARE Online at www.tricareonline.com
 - PAFB Saturday Clinic, Call 556-CARE
- **Dental Appointments**
 - Call 567-5065





Services/Staffing



■ Family Practice

- Full-time Primary Care team
- Routine medical care to include PHAs, pap smears, and routine AD immunizations
- Allergy Shots and Anthrax, Smallpox and Yellow Fever administered at PAFB
- *After hours medical response still available (1 EMT Basic 24/7)*

■ Aerospace Medicine

- Dedicated Flight Surgeon team
- Routine medical care to include PHAs, shop visits, occupational health evaluations and flying requirements
- Initial flying class and SMOD physicals done at PAFB

■ Dental Clinic

- 2 full-time Dental teams
- Routine general dentistry to include recurring dental exams, urgent/emergency care, prophylaxes, and periodontal therapy
- Procedures requiring IV sedation and specialty dentistry done at PAFB



Services/Staffing



- **Life Skills (50 SW HQ Bldg, Bldg 210) - Opening: 4th Week of Aug**
 - Full-time Psychologist/part-time Psychiatrist
 - Voluntary/involuntary outpatient services to include medication management, ADAPT, security/PRP clearances, etc.
 - Marital therapy, EFMP and Family Advocacy at PAFB
- **Optometry**
 - Part-time Optometrist
 - Routine optometry examinations to include acute optometry concerns and spectacle ordering/dispensing
 - *Services expected to be available late Aug 04 due to equipment due-ins*
- **Public Health**
 - Part-time Public Health
 - Services include food safety/sanitation, occupational health, medical entomology, communicable disease control/prevention, force health management, etc.
 - *Will revert to full-time as staffing improves in 2005*



Services/Staffing (Cont'd)



- **Bioenvironmental Engineering (50 SW HQ Bldg, Bldg 210)**
 - Traditional on-site support to include workplace surveillance, gas mask quantitative fit testing, radiation safety, etc.
- **Pharmacy**
 - Full service pharmacy with robust formulary
 - *Full operation tied to installation/activation of intrusion detection system (alarms currently being installed; expected to be operational by mid-August)*
- **Laboratory & Radiology**
 - Most routine laboratory and radiology services
 - Certain lab work, mammography, ultrasound and other services performed at PAFB
- **TRICARE**
 - Managed care liaison to include patient registration, eligibility determinations, quarters program, release of information, Family Member Relocation Program, etc.
 - MEB counseling and TRICARE Service Center at PAFB



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Commander's Comments

Col Ed Baldwin

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Col Baldwin



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- **Joint Commission on Accreditation of Healthcare Organizations (JCAHO)**
 - **16 - 18 Aug**
 - **Opportunity to Comment (see handout)**
 - **Post Inspection Picnic: 20 Aug (clinic will close at 1200)**
- **Training Days**
 - **4th Thursday of Each Month (with 21 SW)**
 - **All 21 MDG sections will open at 1230**
 - **Next 3 months: 26 Aug, 23 Sep, 28 Oct**
- **Profiles**





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Questions?



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Thank

You!

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